

# Mutyaba Hassan

D.O.B 24/11/1984 | +256773 710 235 | hassan.mutyaba@gmail.com

## Academic Background

---

Hardware – 2005, Networking – 2006, MCSE – 2007	Galaxy Information Technology
Bachelor in Computer Application (B.C.A)	Bangalore University (India), 2005 to 2008
Uganda Advanced Level Certificate	Lugazi Mixed Sec. School, 2002 to 2005
Uganda Certificate of Education	Kawempe Muslim Sec. School, 1999 to 2002

## Experience

---

### **Apollo Slot Machine Engineer And Acceptor Technician , 2012 – present**

#### **ForteBet Uganda | Kampala**

- Servicing and repairing of slot machines (Apex, Tab and Classic).
- Updating/programming slot machine games and colours.
- Installation/setting up of new sports betting and gaming centers.
- Crimping of network cables for slots and betting computers and accessories.
- Repairing and servicing of slot machine acceptors (UBA and EBA Series).
- Assembling of UBA and EBA Series acceptors.

### **Systems Administrator, 2009 – 2012**

#### **H.M.S Computers and Repairs | Kampala**

- Repairing and training of computer usage.
- All operating systems (O/S) installation.
- Partitioning and formatting of hard drives.
- Software (S/W) upgrading, installation and updating.
- Website Development using Joomla.
- Good with Linux Ubuntu operating system.
- Excellent with Microsoft Office (Word, Excel, Power point, Access).
- Networking of computers in Local Area Network (LAN).
- IP addressing and Sub Netting.
- Handling and maintaining of systems.
- Data storage and Backups.
- IT Consultancy.

## Hard Skills

---

- IP addressing and subnetting.
- Network connections.
- Familiar with adobe photoshop.
- Excellent in Website Development using Joomla.
- Customer service and help-desk experience.
- Well conversant with Microsoft Office (Word, Excel, Access, Power Point)
- Good general knowledge of Information Technology (IT).
- Repairing and maintaining of computer systems.
- Installation of various operating systems such as Windows, Mac Os & Linux.

## Soft Skills

---

- Excellent horizontal, vertical and across horizons of communication skills
- Excellent interpersonal skills
- Training and skills development skills
- A natural hard worker
- Power in Problem Solving
- Very Dynamic and Adaptive
- Project Manager